

# Jenner Area Joint Sewer Authority

102 SAYLOR STREET  
POST OFFICE BOX 202  
JENNERSTOWN, PA 15547  
(814) 629-6261

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## 2023 Customer Information

To All Customers:

For general information to the customers of the Jenner Area Joint Sewer Authority (JAJSA), please note the following matters:

1. JAJSA now has the technology to accept CREDIT/DEBIT CARDS and ONLINE Payments. Credit/debit cards can be processed in the business office, over the phone, or by accessing your account online through our website at [jennerareasewer.org](http://jennerareasewer.org). If using the pay online tab within the website the municipality code is JennerAreaSewer. The code is case sensitive so note the proper capitalization. Your account number is listed on your coupon payment book. Please note there is a fee charged by the card processing company when using the online services or any credit/debit card transaction. Use the above listed phone number for any questions you may have or to process a phone transaction.
2. The JAJSA wastewater treatment plant continues to undergo a design modification from contact stabilization to conventional aeration. This is the first major plant change since its inception in 1978. The design modification is necessary in order to meet many of the permit limitations now imposed on the wastewater treatment process. The process will continue over the next 24 to 36 months.
3. The Authority will be periodically conducting examinations of the sanitary sewage system including inspection ports, rain spouting, and individual connections to the main lines owned and operated by JAJSA. The examinations may include non-toxic dye testing through exterior ports. The examinations will continue throughout the year. Authority personnel will have photo identification and JAJSA safety vests. The Authority business office may be contacted at 814-629-6261 regarding the testing.
4. Customers are responsible for illegal and improper discharges to the public sanitary sewer system. Gutters, downspouts and sump pumps SHALL NOT be connected to the sanitary system. If discovered upon inspection of your property, the connection must be removed at your expense and you may be subjected to a fine.
5. Maintenance of your house lateral including inspection ports and traps is the responsibility of each property owner. All inspection ports and traps must be tight; caps should be attached by stainless steel screws. All traps and inspection ports must be available and accessible. Lines clogged or damaged as a result of foreign material entering the system through an inspection port or cracked house line will subject the property owner to a charge by the Authority for repair.
6. Grinder pumps are used throughout the sanitary sewer system. Grinder pumps are either Authority owned or private individually owned pumps. Authority owned grinder pumps will be serviced by JAJSA. In the event of problems in the operation of Authority owned pumps, please contact the Authority office at 814-629-6261 or in the event of an emergency 814-445-1525. Private, individually-owned pumps are not subject to service by JAJSA. For those private pump owners

who use Environmental One grinder pumps, the Authority may be able to replace the pump core at a service fee of one hundred and fifty dollars (\$150.00) plus the cost of all parts and labor.

7. The initial service charge (sometimes known as the “tap fee”) will remain Two Thousand (\$2,000.00) Dollars for each Equivalent Dwelling Unit.
8. Sanitary sewer payments may be made by mail or in the business office with cash, check, money order, or credit/debit cards. E-check payments are accepted by scheduling the automatic payment with your financial institution.
9. All sewer bills are due on a monthly basis on the first of every month. Late fees will automatically be assessed on the 21<sup>st</sup> of each month on any balance due to the Authority.
10. A summary of the Authority’s Collection Policy and Procedures is listed in each coupon book. The collection process is as follows:
  - Customer may receive written late notice after 60 days
  - After 90 days or \$100.00 customer may receive Water Shut Off Notice
  - Customer late by five (5) months may receive written notice that a Lien will be filed with additional costs of \$179.50 for each Lien
  - Civil Complaints may be filed with the District Judge on all accounts over one thousand (\$1,000.00)
11. Monthly service fees are payable for all properties whether occupied or unoccupied unless the sanitary sewer line and water line are physically and permanently disconnected under the Termination of Use Policy. Customers may apply for Termination of Use on a form provided by JAJSA. The monthly sanitary sewer fee will be discontinued on the first day of the month following the severance in accordance with the Schedule of Rates and Charges. Any sewer connection that is terminated will remain available for a maximum period of five (5) years and after (5) years, the full monthly applicable sanitary sewer fee must be paid each month or the sewer connection will be cancelled until a new initial service charge (“tap fee”) is paid.
12. The Schedule of Rates and Charges of the Authority provides for a reduction in monthly fees for properties which meet specific requirements and has been vacant for at least three (3) months. A property owner can apply for partial abatement from sanitary sewer charges for an unoccupied vacant dwelling or lot by contacting the JAJSA business office.
13. Anyone selling or transferring a property should notify the Authority office of the new owner prior to the closing of the property in order to avoid charges that may no longer be your responsibility.
14. Copies of the Rules and Regulations and Schedule of Rates and Charges governing the sanitary sewer system are available through the Authority office, or at our website [jennerareasewer.org](http://jennerareasewer.org) for any additional information as might be necessary.

If we are able to operate the Authority system more efficiently, the savings will benefit all customers. Your cooperation is appreciated.

**Jenner Area Joint Sewer Authority**